



Gloucester Department of Community Engagement and Public Information

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FOR IMMEDIATE RELEASE

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Gloucester County Implementing New Tax Software During Coming Weeks – Culmination of Multi-year Effort

The Gloucester County Treasurer and Commissioner of the Revenue are implementing new Tax and Receipting software over the next two weeks. As the transition is being made, customers may experience some delays in the processing of their tax payments as well as longer wait times as office staff work through the transition. The offices may also experience some downtime of the system, but any downtime should be minimal. Please be assured that internal processing delays (if experienced) will not result in the assessment of late fees or penalties.

Along with the new software, the Treasurer's Office is implementing updated credit card and e-check interfaces with lower fees of transacting business associated with these services. The fee for using a credit card to pay statements will decrease from 3 percent to 2.5 percent. The fee for utilizing e-checks will be eliminated entirely. Also, all major credit cards will now be accepted at the Treasurer's Office window as well as online for taxes, utilities and permit payments. The new credit card and e-check systems should be available within a few weeks.

The Treasurer and Commissioner also remind citizens that the Board of Supervisors extended the time to pay 2020 first installment taxes until August 14 without additional fees or interest.

For any questions or concerns, please contact

- Commissioner of Revenue 804-693-3451, or cor@gloucesterva.info
- Treasurer's Office 804-693-2141, or treasurer@gloucesterva.info.

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