



Gloucester Department of Community Engagement

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FOR IMMEDIATE RELEASE

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County Broadband/Internet Access Survey

The County of Gloucester is conducting a direct mail survey of the residents and businesses identified in a recent community review of those not having access to high-speed broadband (defined as high-speed internet service of 25 Mbps download and 3 Mbps upload). The survey consists of a short one-page questionnaire to specific identified addresses in the County to confirm unavailability of high-speed service and determine interest in obtaining broadband services. Addresses for the direct mail survey were obtained from a list of unserved addresses compiled by the County and publicized for review and input earlier this spring.

The County is in the process of gathering information in order to apply for a Virginia Telecommunications Initiative grant due September 3, 2019. In addition to obtaining important information on the unserved areas and potential future broadband customers, a request for proposal has been issued for engineering services to design a broadband network that may include fiber, fixed wireless and small cell systems for the grant application process.

The surveys were mailed on Monday, June 10th with a requested return date of Monday, June 24th. A self-addressed stamped return envelope has been included for convenience. If you are a Gloucester County resident or business that does not have broadband access to high-speed internet service (25/3 Mbps) and you do not receive the Gloucester County Broadband/Internet survey, or if you have any questions concerning the survey please contact Assistant County Administrator Carol Steele at csteele@gloucesterva.info or 804-693-4042.

END OF ANNOUNCEMENT